

# APPRENTICESHIP WORKFORCE DEVELOPMENT: KEY QUESTIONS CHECKLIST

**Project Title – Exploring barriers to apprenticeship study**

**Organisations/Partnership Names: University of Portsmouth (UoP),  
Hampshire County Council (HCC), Defence Science & Technology  
Laboratory (DSTL)**



**Hampshire**  
County Council



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**Exploring barriers to apprenticeship study; key theme questions checklist for education providers to use when an apprentice is starting a break in learning (Brindley, J., Hogben, L., & Swain, E. (2024))**

Interview themes	Questions	Considerations
<b>Communication</b>	<p>How do apprentices stay in touch when on a break in learning?</p> <p>What support and opportunities need to be discussed with apprentices prior to commencing a Break in Learning?</p>	<ul style="list-style-type: none"> <li>• What are the preferred communication mechanisms? e.g. email, online meeting, face to face</li> <li>• How frequently should these occur?</li> <li>• Do any central service departments need to be made aware? To ensure that apprentices don't get 'lost' in the system</li> <li>• Who will attend any agreed meetings? How often will these occur?</li> </ul>
	<p>What timeframes are you working to?</p>	<ul style="list-style-type: none"> <li>• What are your expectations as an education regarding key dates?</li> <li>• When will you provide onboarding/reintroduction dates for the apprentices to support their return?</li> <li>• What involvement do central services require to ensure that the returning process is seamless and the apprentice is supported ?</li> </ul>

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<b>Curriculum design</b>	How has the curriculum delivery/ programme mapping or design changed during the break in learning (if at all)?	<ul style="list-style-type: none"> <li>• Consider what guidance you will provide regarding the modules of study which may have changed</li> <li>• How will returning apprentices be supported to return to study ?</li> <li>• How can you ensure that any skills gaps that may have been missed, due to a change in the apprenticeship delivery, can be bridge?</li> <li>• How can you ensure that apprentices are confident when returning to study e.g. is there any bespoke/tailored support from you as an education provider that can be put in place.</li> <li>• What information does the employer need to support this process?</li> </ul>
	Maintaining access to online resources	<ul style="list-style-type: none"> <li>• How do apprentices know what has been delivered? Would a Staying in Touch Day support this?</li> <li>• Have any changes to assessment occurred and are there any significant changes to contemporary practice that the apprentice needs to know prior to returning?</li> <li>• Should apprentices have continued access to online resources during their Break in Learning?</li> </ul>

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		<ul style="list-style-type: none"> <li>Do you need to improve links with the employer to ensure that there is an open dialogue regarding perceived challenges affecting the apprentice experience?</li> </ul>
<b>Belongingness</b>	How can you support returning apprentices to orientate themselves within your context?	<ul style="list-style-type: none"> <li>Should a named person be on campus to support the apprentice on their return day?</li> <li>Is there a need for a formal introduction to new cohort(s) and lecturers/tutors?</li> <li>Would a buddy system assist with integration into a new cohort?</li> <li>Can technology be used to support this (e.g. WhatsApp group)?</li> <li>Does the cohort have a class representative? If so, can they help with introductions?</li> </ul>
<b>Preparedness for End Point Assessment (EPA)</b>	Are Knowledge, Skills and Behaviours visible throughout the apprentice journey?	<ul style="list-style-type: none"> <li>How are Knowledge, Skills &amp; Behaviours (KSBs) mapped/signposted to throughout the education provision?</li> <li>Are apprentices aware of the relevance of KSBs and EPA throughout the programme delivery?</li> </ul>

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		<ul style="list-style-type: none"> <li>Do staff supporting apprentices have appropriate training to meet apprentice needs?</li> </ul>
	How do you tailor the learning experience for apprentices?	<ul style="list-style-type: none"> <li>How do you support apprentices who have failed assessments?</li> <li>Do all staff involved in delivering apprenticeships have an understanding of the apprenticeship standard in full, so that the relevance of core topics is explicitly linked to the KSBs?</li> <li>Does mixed teaching occur (i.e. apprentices mixed with traditional learners)? If so, do mixed cohorts have the opportunity to share what knowledge and experience they have gained within teaching sessions?</li> <li>Are staff aware that they have apprentices in their cohort (if it is a mixed cohort)?</li> </ul>
<b>Perceived positives</b>	What can you do to further enhance the apprentice experience?	<ul style="list-style-type: none"> <li>How frequently do tripartite meetings occur? Who is (and isn't) attending?</li> <li>What support is provided by personal or work-based tutors? How is this captured and logged?</li> <li>Do academic tutors have good knowledge of the apprenticeship standard? Are tutors delivering the standard</li> </ul>

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		<p>at the correct level? Are tutors signposting to EPA throughout the teaching sessions?</p> <ul style="list-style-type: none"><li>● How can improved dissemination of EPA dates be provided? How are changes to the EPA being communicated to the apprentices?</li></ul>
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